



How To Powerwash Your Chromebook



- Press ESC + + the power key to begin powerwashing.
- The screen will say “Chrome OS missing or damaged” or “Please insert a recovery USB stick or SD card”. Press CTRL + D.
- Press ENTER to turn OS verification OFF. The screen will go black.
- The screen will say “OS verification is OFF”; press SPACE (or ENTER; this varies among devices). The screen will go black as the device enters Developer Mode.
- If prompted, press ENTER (some devices do not require this step).
- Select “Let's Go” on the screen.
- Select the Education WiFi network.
- Under EAP method, change “LEAP” to “PEAP”. For EAP Phase 2, choose “MSCHAPv2”. Under Server CA certificate, choose “Do not check”.
- Under Identity, enter the student ID number, including the "s."
- Under Password, enter your student Austin ISD password (Anonymous Identity should be left blank).
- Check "Save identity and password" IF it is your own Chromebook.
- Click Connect.
- Click Accept and continue. Your Chromebook may update automatically at this point. If so, you may need to repeat steps 7-12 to get back online.
- Under "Enterprise Enrollment," type your complete student email address (first.lastxx@stu.austinisd.org). If the screen says “Sign in to your Chromebook”, select “More options” and choose “Enterprise enrollment” before signing in. (If prompted to enter Asset Identifier/Device location, just click the “Next” button.)
- Click Next.
- Sign in to the portal with your credentials.
- If you have any problems, contact the student help desk at 512-414-4357 or come to the Book Room (A117) between 8:30a and 3:15p.

